

Access Voicemail

1. From the phone number the voicemail is on:
Press *98 or #55
-or-
Dial 1-877-VMESSAGE (1-877-863-7724)
Enter PIN or set up skip PIN (see shortcuts)
2. From another phone number:
Call the 10-digit number for the voicemail
Press * during the greeting
-or-
Dial 1-877-VMESSAGE (1-877-863-7724)
Enter the 10-digit phone number for the voicemail, followed by #
Enter PIN

Main menu	
Retrieve messages	1
Send a message (see details online)	2
Greetings	3
Settings	4
Log on as another subscriber (see details online)	5
Reminder messages	7
More help	0
Exit voicemail	**

Play 1	Pause 2	Skip 10 sec 3
Slower 4	Faster 5	6
Delete 7	Louder 8	Softer 9
Exit *	0	Skip Msg #

1. Retrieve messages
Messages are autosaved when played.

WHILE listening:		AFTER listening:	
Delete without listening	337	Replay message	1
Rewind 10 sec	1	Replay with details	4
Restart message	11	Play details only	5
Pause/resume	2	Forward message	6
Fast forward 10 sec	3	Delete message	7
Skip to end	33	Reply to message	8
Play message slower	4	Save message as new	9
Play message faster	5	Exit	**
Increase volume	8		
Decrease volume	9		
Save message, go to next	#		
Exit	**		

3. Greetings	
Set a personal greeting	1
Select a system greeting or change your recorded name	3
Exit greetings	*

4. Settings	
Notification options	1
Hands-free & time-saver	2
Security options	3
Change PIN	1
Call screening	9
Exit settings	*

Shortcuts

- Skip PIN:**
4 for Mailbox Options
3 for Security Options
3 to skip PIN
You can only skip PIN when accessing messages from home.
- Autoplay:**
4 for Mailbox Options
2 for Hands Free & Time Saver Options
1 to turn autoplay on or off.
- Date & Time**
3 for Voicemail Preferences
1 to turn date & time on or off

