Important Notice Regarding Certain Voice Services Effective on or after January 29, 2027

Lumen plans to grandfather certain long distance and toll-free services in **all 50 states, the District of Columbia, and Puerto Rico** effective **January 29, 2027, or as soon thereafter as authorized by applicable regulatory authorities**.

The services listed on the following pages include:

- Domestic and international long distance services
- Domestic and international toll-free services
- Long Distance Managed Messaging and related features
- Services provided individually or as part of certain bundles, packages, solutions, features, components, or other service arrangements

Customers with questions should contact their Lumen account team or call **877-453-8353**. Wholesale and federal customers should contact their account representative directly.

Product Name	Description Type
10 Cents-Mex	Long Distance
30 Minutes Long Distance	Long Distance
300 Minute Plan	Long Distance
800 Service	Toll Free
800 Serviceline Feature (all plans)	Toll Free
Advantage Tier 1 (all plans)	Long Distance
Advantage Tier 2 (all plans)	Long Distance
Advantage Tier 2 1 A1	Long Distance
Block of Time (all plans)	Long Distance
Block of Time for Small Business (all plans)	Long Distance
Block of Time w/ T1 Integrated (all plans)	Long Distance
Bundled Block of Time - (all plans)	Long Distance
Bundled Block of Time for Integr Srv (all plans)	Long Distance
Bundled BOT 5000 Min PRI/T1	Long Distance
Bus Assist Advtg LD 200	Long Distance
Business 100	Long Distance
Business 1000	Long Distance
Business 200	Long Distance
Business 350	Long Distance
Business 500 Gold	Long Distance
Business 750	Long Distance
Business 750 Gold	Long Distance
Business Anytime	Long Distance
Business Anytime II	Long Distance
Business Basics	Long Distance
Business Basics II	Long Distance
Business Complete 1000	Long Distance
Business Complete 250	Long Distance
Business Complete 2500	Long Distance
Business Complete 500	Long Distance
Business Complete 5000	Long Distance
Business Daytime Connection Plus	Long Distance
Business Daytime Connection Plus 1 A1	Long Distance
Business Daytime Connection Plus 1 B1	Long Distance
Business Daytime Connection Plus 1 C1	Long Distance
Business Freedom	Long Distance
Business Line 800	Toll Free
Business Solution 12	Long Distance
Business Unlimited	Long Distance
Business Unlimited 3	Long Distance

Business Unlimited Bundle	Long Distance
Business Unlimited SD	Long Distance
CC Unlimited LD Adl	Long Distance
Century Preferred	Long Distance
Centurylink BUSINESS BUNDLES	Long Distance
Centurylink BUSINESS BUNDLES Option 1	Long Distance
Centurylink BUSINESS BUNDLES Option 2	Long Distance
Centurylink BUSINESS BUNDLES Preferred	Long Distance
Centurylink Freedom Option (all plans)	Long Distance
CenturyLink Unlimited	Long Distance
CenturyLink Unlimited 2	Long Distance
Choice B&LD (all plans)	Long Distance
Choice LD (all plans)	Long Distance
Choice LD Basic (all plans)	Long Distance
Choice Long Distance (all plans)	Long Distance
Choice Unlimited (all plans)	Long Distance
City Connection Calling Plan	Long Distance
CL Bus Bundle Preferred	Long Distance
CL Bus Bundle Unlimited (all plans)	Long Distance
Connect Long Distance	Long Distance
Continental Connect	Long Distance
Core Connect Pro ULD	Long Distance
Core Connect Unlimited LD (all plans)	Long Distance
Country Connection	Long Distance
Dedicated Long Distance TDM/IP	Long Distance/Toll Free
Discount Calling Plan 2	Long Distance
Discount CLG PLN 1(DCP1)	Long Distance
Easy Rate (all plans)	Long Distance
Easy Talk (all plans)	Long Distance
Easy Talk Canada 1000	Long Distance
Easy Talk International	Long Distance
Easy Talk International	Long Distance
Easy Talk International Bus	Long Distance
Easy Talk Per Minute	Long Distance
ECONOMY PACK PLUS LITE BUNDLE	Long Distance
ELD Standard Weekends	Long Distance
Extended calling area	Long Distance
Extended Calling USA	Long Distance
Freedom Long Distance	Long Distance
Freedom Option 10 (all plans)	Long Distance
Freedom Option 12	Long Distance

Freedom Option 13	Long Distance
Home Phone Plus 11 Cents LD	Long Distance
International Discount Plan	Long Distance
International LD	Long Distance
International Option II (all plans)	Long Distance
Intrastate 800 Service (all plans)	Toll Free
LD-Dept Navy Morale Welfare	Long Distance/Toll Free
Long Distance Plan	Long Distance
Loyal Advantage	Long Distance/Toll Free
Lumen Virtual Network Services (formerly CenturyLink 'VNS'/Qwest)	Long Distance/Toll Free
Lumen Connect (formerly CenturyLink/Qwest)	Long Distance/Toll Free
Lumen Guaranteed (formerly Qwest)	Long Distance/Toll Free
Lumen LD (formerly Qwest)	Long Distance/Toll Free
Lumen Master Service Agreement (formerly CenturyLink)	Long Distance/Toll Free
Lumen Select Advantage (formerly Qwest)	Long Distance/Toll Free
Lumen Simply Guaranteed (formerly Qwest)	Long Distance/Toll Free
Lumen Simply Guaranteed Plus (formerly Qwest)	Long Distance/Toll Free
Lumen Toll Free International Termination (formerly CenturyLink (CTA)/ Qwest)	Toll Free
Lumen Total Advantage Agreement (formerly CenturyLink (CTA) /Qwest)	Long Distance/Toll Free
Lumen Total Advantage Express	Long Distance
Lumen Total Advantage Express (formerly CenturyLink (CTA) Express)	Long Distance/Toll Free
Lumen Total Advantage Express 4x4 (formerly CenturyLink (CTA)/Qwest)	Long Distance/Toll Free
Lumen Transactional Toll Free (formerly CenturyLink (CTA)/ Qwest)	Toll Free
Lumen Voice Advantage (formerly CenturyLink/Qwest)	Long Distance/Toll Free
Metropac	Long Distance
Metropacx1	Long Distance
Metropacx2	Long Distance
Metropacx3	Long Distance
Metropacx7	Long Distance
MICTA Long Distance	Long Distance\Toll Free
Nation Long Distance	Long Distance
One Long Distance	Long Distance
Outward WATS Line Use Charge	Long Distance\Toll Free
Plan Latino 2	Long Distance
Qwest Integrity	Long Distance/Toll Free

Qwest IP Voice Origination	Toll Free
Qwest IP Voice Termination	Long Distance/Toll Free
Rate Saver	Long Distance
Simple A Long Distance	Long Distance
Simple B Long Distance	Long Distance
Simple Cents	Long Distance
Simple Choice Long Distance	Long Distance
Simple International Plus	Long Distance
Simple Long Distance A	Long Distance
Simple Long Distance B	Long Distance
Simple Long Distance Unlimited	Long Distance
Simple Talk 100	Long Distance
Single Rate	Long Distance
Small Business Unlimited Solutions I & II	Long Distance
Switched Long Distance Services TDM/IP	Long Distance/Toll Free
Switched Services	Long Distance/Toll Free
Take 5 Minutes	Long Distance
Toll Call Plan	Long Distance
ULD Nationwide Calling Inter (all plans)	Long Distance/Toll Free
ULD Nationwide Calling Intra (all plans)	Long Distance/Toll Free
Unlimited Bus Voice (all plans)	Long Distance
Unlimited Business Voice TM 3	Long Distance
Unlimited Canada (all plans)	Long Distance
Unlimited Long Distance (Voice Only)	Long Distance
Unlimited Long Distance 3	Long Distance
Unlimited Long Distance Plan	Long Distance
Unlimited Nationwide Calling (all plans)	Long Distance
Unlimited Regional Solutions - Option 1 Basic	Long Distance
USA to Canada (all plans)	Long Distance
USA to Philippines (all plans)	Long Distance
Value Talk 50 (1+)	Long Distance
Vantage 90	Long Distance
Volume Call Multi-Main (all plans)	Long Distance
Volume Calling Connection (all plans)	Long Distance
WATS Access Line Outward (all plans)	Long Distance
Dedicated & Switched TDM :Domestic Toll Free	Toll Free
Dedicated & Switched TDM: Domestic Outbound/LD	Long Distance
Dedicated & Switched TDM: International Toll Free (ITFS/UIFN)	Toll Free
Dedicated & Switched TDM: International Outbound	Long Distance\Toll Free
IP Voice Domestic Toll Free	Toll Free
IP Voice Domestic Outbound/LD	Long Distance

IP Voice International Toll Free (ITFS/UIFN)	Toll Free
IP Voice International Outbound	Long Distance\Toll Free